

Essentials in Correctional Excellence

Professionalism: Going Beyond Inmate Supervision

Corrections Officers work in one of the most physically and mentally challenging areas of law enforcement. The 21st Century Corrections Officer must possess the physical, cognitive, and communication skills necessary to increase officer safety, while still ensuring the safety of those they supervise. That's why Essentials in Correctional Excellence was created. Through guided discussion, case studies, and video review, officers will explore:

Awareness: Going Beyond "Keep Your Head on a Swivel"

Emotional Intelligence: What Pushes Your Buttons?

Conflict Resolution Skills to Increase Safety

Enhanced Decision Making Under Stress

Elicitation Skills and Deception Detection

Understanding Inmate Profiles: The Key to Officer Safety



What is Think CLEAR?

Command Presence created the Think CLEAR approach, to give corrections officers a simple approach to interacting with inmates, that increases both officer safety and inmate safety.



"The most valuable part of the course is knowing your hot buttons and how to control your emotions. Enjoyed that the class wasn't death by powerpoint. It kept your attention with good video examples. Good information, and the instructor has a lot of knowledge and experience. "

- J. Cumo, Jail Supervisor,
Oakland County Sheriff's Office, MI

"This was a good, relevant training course for corrections. The training described tools and tips that can be used immediately. "

- David Guetling, Sgt. of Compliance
Vanderburgh County Sheriff's Office, IN